



## **Coated Glass Warranty**

### **Luxclear™ Protect**

1. **AGC**<sup>1</sup> hereby warrants that, for a period of 10 (ten) years as of the date on which the glass is originally shipped to the AGC customer ("**warranty period**"), the coated side of the glass will not suffer, under normal conditions of use, any of the following alterations ("**defective glazing**"):
  - corrosion resulting in haze value above 3%. Haze is the ratio of diffused light to total transmitted light and is measured according to ASTM D1003-11e1;
  - deterioration due to chemicals and stains as listed in EN14428, chapt.5.3
  - peeling or crackling of the coating (visible from the glass side).
2. This warranty is valid provided that:
  - the glass has been used in interior applications only;
  - the glass has been specified (e.g. the glass thickness), stored, handled and installed in accordance with the standards or code of good practice standards in force on the market of utilisation (national regulation), as well as with the instructions set out in AGC's documentation;
  - the coating has not been intentionally or accidentally damaged during transport, storage, handling, installation or subsequently;
  - the coating has not come into contact with abrasive agents or corrosive chemicals (acids, etc.);
  - AGC's processing guide has been complied with in full.
3. If the glass has been incorporated or assembled in any other composite products (in shower applications) used by a third party, said third party is responsible for verifying the compatibility of the other materials (sealing glue, etc.) with Luxclear Protect.
4. This warranty is expressly limited to AGC's commitment to replace the defective glazing free of charge at the place of initial supply, or, should AGC prefer, to refund the purchase price. Under no circumstances will AGC be liable for any cost of removal, re-fabrication, reinstallation, etc., which are expressly excluded from the warranty.
5. Replacement glazing will carry the same warranty as the initial shipment (no extension of the original warranty period).
6. This warranty does not cover glass breakage.
7. The customer loses the right to make any claim if it does not give written notice to AGC, providing all the relevant details of the defective glazing, within eight business days from the date upon which the customer discovered or ought to have discovered it, and, in any event, if the notification is made after the warranty period.
8. AGC reserves the right to have any allegedly defective glazing inspected by a qualified representative appointed by AGC and/or to return said glass to any factory of its choice in order to conduct tests and to determine the cause of the defective glazing.
9. Any broader warranty, express or implied, given by a third party will not imply an extension of the AGC warranty.
10. All transactions between AGC and a customer are subject to AGC's general terms and conditions of sale available on [www.agc-yourglass.com](http://www.agc-yourglass.com). In the event of any contradiction between AGC's general terms and conditions of sale and this warranty, the latter shall prevail. The customer's terms and conditions are expressly excluded.

AGC 5/2018

<sup>1</sup> AGC means AGC Glass Europe, with registered office at Avenue Jean Monnet 4, 1348 Louvain-la-Neuve, Belgium, entered in the register of legal entities (Nivelles) under number 0413.638.187, or a controlled undertaking (as defined under Article 2.1(f) of European Directive 2004/109/EC) of AGC Glass Europe, to the extent such controlled undertaking has sold the product referred to herein.