



Warranty of laminated glass
STRATOBEL - STRATOBEL STRONG - STRATOPHONE

AGC Glass Europe SA
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warrants to its immediate customer only that, for a period of 10 (ten) years from the date of shipment of the glass to its immediate customer, the laminated glass STRATOBEL, STRATOBEL STRONG & STRATOPHONE (hereafter: the "Product") will not develop any significant delamination or visible color alteration. This warranty covers only the Product, which is made of glass and PVB interlayer only; other interlayer types or products encapsulated in the PVB are not covered by this limited warranty.

It must be however noted that the following shall not be considered as significant delamination:

- Small bubbles that appear along the edges of the Product, up to a distance of 10 mm from the edges;
- Interlayer shrinkage that does not exceed 5 mm from the edge of the Product. This phenomenon is inherent to the laminating process and will not modify either the optical or mechanical properties of the Product;

This limited warranty is valid provided that:

- The Product is intact, not broken nor fractured;
- The Product has been specified (e.g. the glass thickness, glazing plus frame, complete window, system of fixation, etc) for the final application, stored, handled and installed in accordance with the standards or code of good practice standards in force on the market of utilization (national regulation), as well as with the instructions given in AGC's documentations;
- The Product and/or the interlayer has not been affected either physically or chemically by abnormal weather conditions, poor transport or storage conditions or inappropriate handling or processing (e.g. improper cutting devices or use of solvents or cleaning products);
- AGC's processing, storage, and maintenance instructions have been complied with;
- AGC's installation guidelines have been respected, more specifically:
 - ✓ all material which comes into contact with the Product such as setting blocks, spacers, sealants, ... are compatible with the interlayer of the Product;
 - ✓ the frame is drained to avoid presence of moisture or water in the rebate;
 - ✓ no wooden setting blocks have been used;
 - ✓ the Product is not discarded, removed or destroyed before inspection by AGC.

Except for the express limited warranty on delamination and color alteration described above, there are no express or implied warranties of any kind and there are no warranties of merchantability or fitness for a particular purpose with respect to the Product or any part or component thereof and no warranty shall be implied by operation of law or otherwise.

If a Product fails to conform to this limited warranty, AGC's commitment is limited to replace free of charge the defective glazing at the place of initial supply, or at AGC's option, to refund the net purchase price (when it is proved to be defective according to the criteria set forth above). In no event shall AGC be liable to any person or entity for any indirect, special, incidental or consequential damages, such as, but not limited to labor costs, cost of removal, re-fabrication and reinstallation, etc, even if such damages or charges are foreseeable or AGC has been advised of the possibility of such damages or charges.

To make a claim under this limited warranty, the customer must (a) notify AGC of any alleged defect promptly in writing and (b) provide AGC an opportunity to inspect the Product before its removal from any unit, end product or installation / glazing system.

The warranty period for any replacement Product supplied under this limited warranty extends only to the remaining warranty period on the original Product. Any claim made after the expiration date of the warranty shall not be considered.

Any wider warranty given by AGC's immediate customers to a third party (expressed or implied) shall not imply an extension of the warranty from AGC.