



Warranty of coated glass

**STOPRAY, STOPRAY T, IPLUS (1.1 / 1.1T, 1.0 / 1.0T, 1.1-AF)
ENERGY (65/41, 65/42S, 72/38, 70/37, 70/37-AF, 72/38T, 72/38-AF)**

We,
AGC¹

1. warrant that, for a period of 10 (ten) years as of the date on which the glass is originally shipped to the AGC customer, the coated glass supplied as single glazing will not significantly suffer, under normal conditions of use, any of the following alterations of the coating:
 - peeling or crackling
 - change of appearance in terms of colour.
2. This warranty is valid, provided that:
 - the coated glass is used in an insulating glass with the coating inside the cavity;
 - the heat-treated coating has been heat-strengthened or thermally toughened before assembly in an IGU;
 - the glass has been specified (e.g. the glass thickness), stored, handled and installed in accordance with the standards or code of good practice standards in force on the market of use (national regulation), as well as with the instructions set out in AGC's documentations;
 - the date by which the coated glass must be used is respected;
 - the coating has not been intentionally or accidentally damaged during transport, storage, handling, installation or subsequently;
 - the coating has not come into contact with abrasive agents or corrosive chemicals (acids etc);
 - the coating has been tested by the client to establish compatibility with the other elements and materials used in the installation process such as sealing glue and silicones, butyl, spacer, gas used in the cavity of double glazing, ...
 - the dew point of the cavity is lower or equal to -55°C;
 - AGC's processing, storage, installation and maintenance instructions have been complied with in full.
3. This warranty implies, and is limited to, AGC's commitment to replace the defective glass free of charge at the place of initial supply, or, should AGC prefer, to refund the purchase price (when the glass is proven to be defective according to the criteria set forth above). AGC will not be liable for any other costs, such as dismantling, re-fabrication and reinstallation costs, etc.
4. Replacement glass will carry the same warranty as the initial shipment (no extension of the original warranty period). This warranty does not cover glass breakage. Any claim made after the warranty expiry date will not be considered.
5. Any broader warranty, express or implied, given by a third party will not imply an extension of the AGC warranty.

AGC 10/2023

¹ AGC Glass Europe with registered offices at Avenue Jean Monnet 4, 1348 Louvain-la-Neuve, Belgium, registered with the register of legal entities (Nivelles) under No. 0413.638.187, or a controlled undertaking (as defined under Article 2.1(f) of European Directive 2004/109/EC) of AGC Glass Europe to the extent such controlled undertaking has sold the product referred to herein.